



UNIVERSITY OF ZENICA
(Bosnia and Herzegovina)



**FACULTY OF
MECHANICAL
ENGINEERING**



**UNIVERSITY ERLANGEN
NUREMBERG (Germany)**



**CHAIR QUALITY MANAGEMENT
and MANUFACTURING
METROLOGY**



**ASOCIJACIJA ZA KVALITET U
BOSNI I HERCEGOVINI
QUALITY ASSOCIATION of
BOSNIA and HERZEGOVINA**

**6th RESEARCH/EXPERT CONFERENCE WITH
INTERNATIONAL PARTICIPATION**



04-07 June 2009, Neum, B&H



- CALL FOR PAPERS -

POZIV AUTORIMA I UČESNICIMA

Organizacioni odbor poziva sve zainteresovane autore i učesnike da abstrakte radova (najviše do 100 kucanih riječi) pošalju najkasnije do 31.12.2008. godine. Službeni jezici Konferencije su engleski, bosanski, srpski i hrvatski.

On line prijava na www.quality.unze.ba

INVITATION TO THE AUTHORS AND PARTICIPANTS

Organizing Committee would like to invite all potential authors and participants to submit abstracts (up to 100 words), not later than December 31st 2008. The official Conference languages are English, Bosnian, Serbian and Croatian.

On line registration on www.quality.unze.ba

TEMATIKA SKUPA

Naučno stručni skup će raditi na slijedeći način: plenarna sjednica (uvodni i pozivni radovi za globalne teme), simpozij (radovi po temama skupa) i po potrebi workshops (radni sastanci). Obavještavaju se svi potencijalni autori da mogu pripremiti radove iz slijedećih tematskih oblasti:

1. KVALITET U PRIVREDI

Upravljanje kvalitetom (koncept, principi, alati i filozofija); Mjerenje karakteristika kvaliteta sistema i procesa; Metrologija; Kvalitet proizvoda i procesa; Kvalitet u održavanju; Upravljanje lancem snabdijevanja; Kvalitet i zaštita okoline; Inženjering kvaliteta; Ekonomika kvaliteta; Upravljanje rizicima; Troškovi kvaliteta i upravljanje troškovima kvaliteta.

2. KVALITET U OBRAZOVANJU

Pedagoški standardi i norme; Metode i postupci provjere i praćenja znanja studenata (učenika); Metode i postupci ocjenjivanja kvaliteta nastavnog osoblja; Samoevaluacija institucija u obrazovanju; Bolonjski proces; Akreditacija i certifikacija nastavnih programa i institucija; Zakonska regulativa u području obrazovanja; Preporuke za kvalitet u obrazovanju IWA2; Akreditacija i certifikacija u visokom obrazovanju;

3. KVALITET U JAVNOM SEKTORU

Kvalitet u javnoj upravi; Kvalitet u zdravstvu; Kvalitet u komunalnim preduzećim; Kvalitet u poljoprivredi; Kvalitet u proizvodnji hrane; Saobraćaj i kvalitet, Aspekti kvaliteta u procesu pridruživanja BiH EU

4. NORMATIVNA REGULATIVA U KVALITETU

Međunarodni standardi ISO 9000 - Sistemi upravljanja kvalitetom, Međunarodni standardi ISO 14000 - Sistemi okolinskog upravljanja; Međunarodni standardi ISO 1800 - Obezbeđenje zdravlja i sigurnosti; HACCP, ISO 16949, ISO 22000-Upravljanje sigurnošću hrane, ISO 27000-Zaštita informacija, SA 8000-društvena odgovornost, Stanje i trendovi u razvoju standarda. Informacioni sistemi kvaliteta; Međunarodne nagrade kvaliteta; Standardizacija; Državni program kvaliteta; Modeli TQM-a i njegova evolucija



CONFERENCE TOPICS

The Research/Expert Conference will be performed as follows: plenary session (Key papers concerned global topics), symposium (papers according to the conference topics) and workshops, when needed. We would like to inform all the potential authors to prepare papers in the following topics:

1. QUALITY IN BUSSINES

Quality management (Concept, Principles, Tools and Philosophies); System and Process Performance Measurements; Metrology; Quality of product and process; Quality in maintenance; Supply chain management; Environment protection quality; Quality Engineering; Quality Economics; Risk Control;

2. QUALITY IN EDUCATION

Pedagogical standards and norms; Methods and procedures of students knowledge accompany and control; Methods and procedures of educational staff quality control; Occupational institutions self evaluation; Bologna process and quality; IWA2; Education programs and institutions accreditation and certification; Law regulation in educational field;

3. QUALITY IN PUBLIC SECTOR

Quality in public institutions; Quality in health institutions; Quality in community enterprises; Quality in Agriculture; Quality in Food Processing Industry; Aspect of Quality in Process Accesion Bih in EU

4. STANDARDS REGULATION IN QUALITY

International standards ISO 9000 - Quality Management System; International standards ISO 14000 - Environmental Management System; International standards ISO 18000 - Occupational Health and Safety Zone; HACCP, ISO 16949, ISO 22000-Food safety management system, ISO 27000-Information security management standards, SA 8000-Social Accountability, Status and trends in development standards; Quality information systems; Quality awards; Standardization; State quality programs; TQM models and their evaluation



Mostar, Old Bridge, B&H

ZNAČAJNI DATUMI

- Prijava abstrakta radova31. decembar 2008.
- Obavijest o prihvatanju abstrakta i dostava uputstva za pisanje radova 15. januar 2009.
- Prijava kompletnih radova01. mart 2009.
- Plaćanje kotizacije.....01. maj 2009.
- Finalni program 15. maj 2009.
- Kvalitet 200904 - 07. Jun 2009.

IMPORTANT DATES

- Submission of abstracts December 31st 2008.
- Notification of acceptance of the abstracts and instructions for preparing the papersJanuar 15th 2009.
- Submission of the full paperMarch 01st 2009.
- Registration fee payment.....May 01st 2009.
- Final ProgrammeMay 15th 2009.
- QUALITY 2009.....June 04th to 07th 2009.

KOTIZACIJA

Kotizacija za autore i učesnike Skupa je 150,00 EUR (300 KM) (uključujući i članove naučnog odbora i predsjedavajuće sekcija). Kotizacija obuhvata: zbornik radova sa skupa sa pratećim materijalima, prisustvo svim sekcijama i prezentacijama, osvježenje i piće dobrodošlice.

CONFERENCE FEE

The conference fee for authors and participants is 150,00 EUR (including members of the Scientific Committee, and session chairmen). The conference fee include: conference proceedings and accompanying materials, admission to all sessions and presentations, refreshments, and welcome drink.



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VRIJEME I MJESTO ODRŽAVANJA SKUPA

Skup će se održati od 04 do 07. juna 2009. godine u Neumu - BiH. Neum je gradić smješten na području turističke regije južnog Jadrana i jedini izlaz Bosne i Hercegovine na more, mjesto posebnog mediteranskog ugođaja i šarma. Smješten je u mirnoj uvali na samoj obali mora, mjesto je posebnog primorskog ugođaja i raznih ugostiteljsko turističkih privlačnosti.

CONFERENCE DATE AND VENUE

The conference will be held from 04th to 07th June 2009 in Neum, Bosnia and Herzegovina. Neum is little mediterranean town on the southern coast of the Adriatic Sea, at the outskirts of the pearl of medieval architecture, the town of Dubrovnik. Neum is the only town in Bosnia and Herzegovina which has sea exit and it is a town of special mediterranean ambient and charm.

KORESPODENCIJA - CORRESPONDENCE

Sve informacije u vezi Skupa možete dobiti na:

You can get all the information regarding the Conference at:

telefone/phone: +387 32 449-143, 449-145,

fax:+387 32 246-612

E-mail: sjasarevic@mf.unze.ba;

sjasar@yahoo.com

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Osobe za kontakt- You can also contact::

- Ph.D. Safet Brdarević, president

- M.Sc. Sabahudin Jašarević, secretary



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KVALITET 2009
72000 ZENICA
BOSNIA & HERZEGOVINA



Neum is the only seaside town in Bosnia and Herzegovina. Around it there is about 21 km of coastline which is the only access of this country to the Adriatic Sea. It is located in the Herzegovina-Neretva Canton of the Federation of Bosnia and Herzegovina entity.

Neum has steep hills, sandy beaches and several large tourist hotels. Prices tend to be lower here than in neighboring Croatia, making it popular with shoppers. Tourism, and the commerce it brings, is the leading contributor to the economy of the area. Border formalities with Croatia are relaxed at peak times.

Neum has around 5000 beds for tourists, 1810 in hotels with the remaining capacity in motels, villas and in private accommodation. Tourism in Neum is active only in the coastal region. The inland area behind Neum has a rich archaeological history and untouched wilderness and is starting to develop agricultural tourism.

The city hosts a yearly music festival called Etnofest Neum.

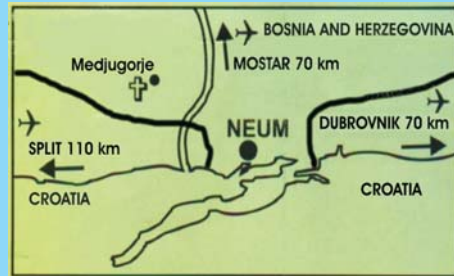




Neum is 60 km from Dubrovnik (80 km from the Dubrovnik airport), 70 km from Mostar and Međugorje and 30 km from Ploče and Metković, both of which have railway stations.

The Neum region cuts Croatia into two non-contiguous parts. This is a result of the Treaty of Karlowitz of 1699. In this treaty the Republic of Dubrovnik gave the Neum region to the Ottoman Empire to ensure that it would not border on the encroaching Venetian Republic.

The fact that the border into Bosnia and Herzegovina must be crossed to reach the southernmost region of Croatia has caused the Croatian Government to plan a bridge from Klek to Pelješac to circumvent the area.



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04 - 07 June 2009
NEUM, Bosnia and Herzegovina**



**QUALITY
2009**

